



## Indiana Eligibility Modernization Voluntary Community Assistance Network (V-CAN) Training: Region 1 & 2 Workshops

Introductory and Advanced V-CAN Training will be held throughout July and August 2008 for all V-CAN members serving clients in Regions 1 and 2. The Basic V-CAN Workshops provide information on Eligibility Modernization, an overview of the V-CAN and the new tools such as the online application and Call Center. The Advanced Workshops provide more detailed processes and procedures for V-CAN members who work closely with Medicaid applicants and clients. The training also includes a networking lunch with guests from FSSA and the IBM-led Coalition.

**Who should attend:** All V-CAN members (especially new members or those who have not attended previous training sessions), and experienced V-CAN members. Attendees can select the workshop(s) that best suit their agency involvement in the public assistance process.

### Training Content and Format:

- Basic Workshops for all V-CAN members (morning sessions):
  - 9:00 am -10:30 am:** ***Introductory V-CAN Training (previously offered)***  
Description: Eligibility Modernization & V-CAN Overview  
Attendance: All V-CAN members, including food pantries, shelters, Township Trustees and housing agencies
  - 10:45 am -12:00 pm:** ***Using the New Tools – Online Tools and the Call Center***  
Description: Focuses on the Internet Screening and Online Application, Call Center, Case Status and Change Reporting Tools  
Attendance: All V-CAN members
- Networking Session
  - 12:00 pm - 1:30 pm:** ***Lunch with FSSA & the IBM-led Coalition***  
Description: Lunch provided, with special guests from FSSA & the IBM-led Coalition.  
Attendance: All V-CAN members
- Advanced Workshops for experienced V-CAN members (concurrent sessions):
  - 1:30 pm - 3:00 pm:** ***Group A – Adult and Disabled Medicaid Workshop***  
Description: Includes, but is not limited to, MA-D and Waiver applications, interviews and redeterminations, QMB/SLMB, special forms and client verifications  
Attendance: Agencies focused on mental health, Area Agencies on Aging and nursing homes, supported living and group homes and Elder Law attorneys
  - 1:30 pm - 3:00 pm:** ***Group B – Hoosier Healthwise and the Healthy Indiana Plan (HIP) Workshop***  
Description: Includes, but is not limited to, HHW applications, redeterminations, interviews and HIP  
Attendance: Hoosier Healthwise Enrollment Centers, hospitals/health centers, private eligibility contractors

**How to Register:** 1) Complete the "V-CAN Training: Region 1 & 2 Workshops Registration Form" on the back of this page (**please complete one registration form for each attendee**); and  
2) FAX the completed form(s) to 317.706.2660; e-mail to [vcn@us.ibm.com](mailto:vcn@us.ibm.com); or mail to "Indiana Eligibility Modernization, PO Box 40977, Indianapolis, Indiana 46240-0977.

**Pre-registration is required.**

*NOTE: Regions 1 and 2 include the following counties - Adams, Allen, Blackford, Carroll, Cass, Clark, Clay, Crawford, Daviess, Dearborn, Dekalb, Delaware, Dubois, Floyd, Fountain, Gibson, Grant, Greene, Harrison, Howard, Huntington, Jackson, Jay, Jefferson, Jennings, Knox, Kosciusko, Lawrence, Madison, Martin, Miami, Monroe, Noble, Ohio, Orange, Owen, Parke, Perry, Pike, Posey, Putnam, Randolph, Ripley, Scott, Spencer, Steuben, Sullivan, Switzerland, Tipton, Vanderburgh, Vermillion, Vigo, Wabash, Warren, Warrick, Washington, Wells, White and Whitley.*



**V-CAN Training: Region 1 & 2 Workshops Registration Form**  
*Please type or print legibly.*

Attendee Name: \_\_\_\_\_

Organization Name: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Select the workshop(s) you plan to attend (*Please note: You do not have to attend all sessions*):

**Basic Workshops for all V-CAN members (morning sessions)**

- ☐ *Introductory V-CAN Training (9:00 am – 10:30 am)*  
☐ *Using the New Tools - Online Tools and the Call Center (10:45 am – 12:00 pm)*

**Networking Session**

- ☐ *Lunch with FSSA & the IBM-led Coalition – includes your choice of sandwich, chips, cookie and drink.*  
☐ Turkey Sandwich      ☐ Ham Sandwich      ☐ Veggie Sandwich

**Advanced Workshops for experienced V-CAN members (concurrent sessions; choose one)**

- ☐ *Group A: Adult and Disabled Medicaid Workshop (1:30 pm – 3:00 pm); OR*  
☐ *Group B: Hoosier Healthwise and HIP Workshop (1:30 pm – 3:00 pm).*

Select the Advanced V-CAN Training Session you plan to attend:

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Tues., July 1 <sup>st</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>261 S. Commerce Drive<br>Marion, Indiana 46952<br>Banquet Room<br>REGISTRATION DEADLINE = JUNE 26 <sup>th</sup>                        | <input type="checkbox"/> Thurs., July 3 <sup>rd</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>4301 S. Cowan Road<br>Muncie, Indiana 47302<br>Room 532 / 534<br>REGISTRATION DEADLINE = JUNE 30 <sup>th</sup>                     | <input type="checkbox"/> Thurs., July 10 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>8000 South Education Drive<br>Terre Haute, Indiana 47802<br>Oakley Auditorium<br>REGISTRATION DEADLINE = JULY 7 <sup>th</sup>        |
| <input type="checkbox"/> Tues., July 15 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>7307 Quality Circle Dr<br>Anderson, Indiana 46013<br>Flagship Campus, Room 6 / 7 / 8<br>REGISTRATION DEADLINE = JULY 10 <sup>th</sup> | <input type="checkbox"/> Thurs., July 17 <sup>th</sup> (9 am – 3 pm ET)<br>Ramada Inn<br>3550 E. Market Street<br>Logansport, Indiana 46947<br>Sycamore Room<br>REGISTRATION DEADLINE = JULY 14 <sup>th</sup>                              | <input type="checkbox"/> Tues., July 22 <sup>nd</sup> (9 am – 3 pm CT)<br>Ivy Tech Community College<br>3501 First Avenue<br>Evansville, Indiana 47710<br>Vectren Auditorium<br>REGISTRATION DEADLINE = JULY 17 <sup>th</sup>                 |
| <input type="checkbox"/> Wed., July 23 <sup>rd</sup> (9 am – 3 pm CT)<br>Ivy Tech Community College<br>3501 First Avenue<br>Evansville, Indiana 47710<br>Vectren Auditorium<br>REGISTRATION DEADLINE = JULY 18 <sup>th</sup>                  | <input type="checkbox"/> Tues., July 29 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>200 Daniels Way<br>Bloomington, Indiana 47404<br>Lamkin Hall<br>REGISTRATION DEADLINE = JULY 24 <sup>th</sup>                      | <input type="checkbox"/> Thurs., July 31 <sup>st</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>1815 E. Morgan Street<br>Kokomo, Indiana 46901<br>Alumni Hall<br>REGISTRATION DEADLINE = JULY 28 <sup>th</sup>                       |
| <input type="checkbox"/> Tues., August 5 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>3800 N. Anthony Boulevard<br>Fort Wayne, Indiana 46805<br>Auditorium (Room 1200)<br>REGISTRATION DEADLINE = AUGUST 2 <sup>nd</sup>   | <input type="checkbox"/> Wed., August 6 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>3800 N. Anthony Boulevard<br>Fort Wayne, Indiana 46805<br>Auditorium (Room 1200)<br>REGISTRATION DEADLINE = AUGUST 3 <sup>rd</sup> | <input type="checkbox"/> Tues., August 12 <sup>th</sup> (9 am – 3 pm ET)<br>Ivy Tech Community College<br>8204 Highway 311<br>Sellersburg, Indiana 47172<br>Quad Room (Rooms O3/O5/B12/B14)<br>REGISTRATION DEADLINE = AUGUST 9 <sup>th</sup> |

*Thank you for registering. We look forward to seeing you at training!*